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## **Host Profile**

Story Land - 2025 Summer



Children's Theme Park, offering 30+ rides and attractions

## **Preferred Dates**

## Start

Jun 01 2025 - Jul 15 2025

## **Finish**

Sep 20 2025 - Oct 13 2025

## **Business**

## **Bonuses Available**

There is no guarantee of a bonus.

## **Uniform or Dress Code Requirements**

Your employer will provide uniforms, which consist of a short sleeve shirt and short pants. Hair should be clean and maintained. Women should not wear excessive makeup or jewelry (up to three small earrings per ear/no other visible body piercings allowed). Men may wear conservative jewelry at work; hair must be cut above the eyes. Any visible tattoos are allowed for women or men providing they are approved by management. You should bring your own comfortable (one color) sneakers and plenty pairs of white socks. Please bring black pants as it does get cold in September. No tobacco use, gum chewing, or eating is allowed while on the job. You must shower every day and wear deodorant. \*Story Land Management reserves the right to disapprove any dress code item they see as not following company standards and expectations.

## **Work Schedule Details**

We use the application Quinyx for our schedules. The schedules are posted for 2 weeks at a time. Team members can request time off through this program as well as switch shifts. If we have severe weather, hours could be shortened or canceled for all team members. This application can be downloaded on phones.

## Meals Included

We will provide breakfast and dinner.

## Paycheck Deductions (in addition to taxes)

Rent is deducted biweekly - Rent is \$125.00 every two weeks (\$250.00/month)

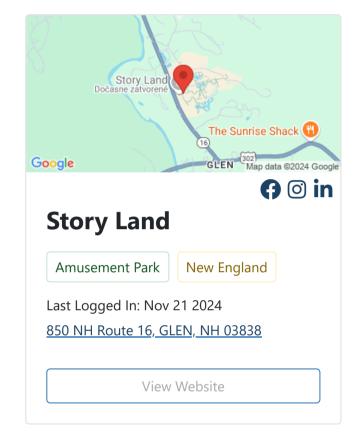
## **Drug Testing Requirements**

No

# **Interview with Story Land**

Story Land is interviewing for all positions on **Dec 12.** Sign up now to secure your spot!

Sign Up Now!



## **Housing**

#### **Housing Type**

Provided

## Description

You will also be required to pay \$150 for a security deposit. That money will be returned to you at the end of the season if you leave the housing in good and clean condition and you fulfill your commitment. If you leave work before the work finish date on your employer agreement form (which is emailed to you prior to your arrival), you will not get your security deposit back.

You will share a room with three other international students (depending on number of beds). Each room includes a full bathroom, TV, 4 beds, linens, microwave, mini fridge, and air conditioning. There are about 92 International students. You will share responsibilities of cleaning. We will provide breakfast and dinner. You will be responsible for your own lunches. Female and male employees will be housed separately. Housing is within walking distance of a grocery store. You will need to bike or have a ride to get to nearby restaurants and shopping outlets. They also have a person who will take you on weekly shopping trips to the bank, grocery store & Wal-Mart.

#### Rent

\$62.50/week

#### **Housing Deposit**

\$150.00

## **Housing Deposit Refund**

Must work through commitment date and no damage done to the housing unit.

## **Rent deducted from wages**

Yes

#### Number of people sharing housing

100

#### Number of people sharing a bedroom

#### Number of people sharing a bathroom

4

#### **House Rules**

No smoking in rooms, no overnight guests. Quiet time is from 10pm to 7am.

#### **Cleaning Responsibilities**

Participants are responsible for cleaning and we do provide the supplies.

## Laundry

Laundry is on site and there is no charge.

## **Furniture in Housing**

Bed, Chairs, Linens/Bedding

## Utilities included at no additional cost

Air Conditioning, Electric, Heating, Internet, TV, Trash, Water

## **Utilities available for additional cost**

No

## **Everyday goods and services near housing**

Grocery, Laundry

## **Distance from work**

It's a 5 minute walk.

## **Available Transportation**

transportation is not needed since housing is on site.

## **Estimated Transportation Cost**

\$0.00/week

## **Cultural Opportunities**

## In the area

There are many restaurants, clothing and outlet stores, movie theaters etc. that are a short drive from the job site. The amusement park is located in a very rural area in the beautiful New Hampshire White Mountains, with many outdoor activities including hiking, climbing, biking, swimming, and boating. The days are warm, and the nights can get cooler, especially into September and October. The park is somewhat isolated, but there are many employees, and there is plenty to do in the area. We hope to be able to provide opportunities to visit other nearby attractions including the ocean along the coast of Maine, however these are not guaranteed.

## **Provided by Host**

We have cast member parties here at the park and off site at other attractions. When we are able, we set up trips to other attractions in the area and plan trips to the ocean.

## **Job Listings**

## **Food and Beverage Assistant**

#### **5 Positions**

**\$14.00 + tips** /hour **35 hours** /week

Tipped

#### **Position Description**

Food and Beverage Assistants are responsible for waiting on customers, answering customer questions, setting up and clearing tables, and assisting servers. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact InterExchange.

<u>SWT Regulations</u> prohibit employment In positions declared hazardous to youth by the Secretary of Labor at Subpart E of <u>29 CFR part 570</u>. This includes the operation of deli slicers, including setting-up, adjusting, repairing, or oiling such machines or the cleaning of such machines or the individual parts or attachments of such machines, regardless of the product being processed by these machines (including, for example, the slicing in a retail delicatessen of meat, poultry, seafood, bread, vegetables, or cheese, etc.).

#### **Additional Description**

In **cook position**, you will be responsible for preparing items over hot equipment and maintaining the kitchen organization and cleanliness. As a **sales associate**, you will be working in either a food location or retail location. You are responsible for greeting guests, helping ticket items and stock merchandise (retail), ringing in sales, taking food & beverage orders. As a **game attendant** you are responsible for the safe and efficient operation of games while being outgoing and welcoming to guests.

#### Cooks:

- Set up and breakdown of workstation
- o Maintain cleanliness and organization of workstation and kitchen equipment (refrigeration, fryers, griddles, ovens, food warmers, soda fountains, etc.
- o Maintain appropriate inventory levels at workstation
- o Prepare food items according to menu specifications, portion sizes and proper cooking temperatures
- o Abide by standards set forth by ServSafe, NH Health Dept and management
- o Be knowledgeable of the food products
- o Be friendly and focused on guest experience (all departments)
- o Be willing to work as part of a team (all departments)

# Sales Associate (Food & Beverage Sales Associate are tipped positions, Retail Sales Associate are not tipped):

- o Greet guests
- o Communicate knowledge of product
- o Operate a point of sale system accurately and efficiently
- o Keep work space clean and organized (all departments)
- o Assist with preparing product for the sales floor (retail)
- o Restock products as needed
- o Take food & beverage orders (foods)
- o Prepare and serve orders (foods)

## **Game Attendant (not a tipped position):**

- o Greet and engage with guests in a fun, positive manner to encourage game participation
- o Explain game rules and objectives
- o Operate a hand-held point of sale system accurately and efficiently
- o Test games daily prior to opening
- o Restock prizes as instructed by coordinators
- o Keep a daily record of games played and number of guests playing
- o Report any game malfunctions to A/V or Maintenance Departments

## **Ride Operator**

12 Positions

**\$14.00** /hour **35 hours** /week

#### **Position Description**

Ride Operators are responsible for displaying a professional, pleasant attitude to all customers. Job duties for this position may include starting and stopping amusement park rides, assisting guests on rides, and giving safety instructions to guests. Students may be expected to work in other areas of the store as directed by management. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact InterExchange.

#### **Additional Description**

These positions are responsible for providing smooth and efficient entry (Security Scanner & Guest Agent) with enthusiasm and energy, responsible for checking guests bags to make sure they do not contain anything dangerous and/or illegal before entering the park (Security). Welcoming our guests to the rides and insuring that our guests have a memorable and safe experience (Rides). Park Services is constantly moving throughout the park, from sweeping the paths to refreshing the restrooms and greeting our guests.

#### **Security Scanner:**

- o Deter individuals from bringing illegal, prohibited, or unauthorized items into the park
- o Respond appropriately in the event of adverse reactions from a bag owner
- o Interact with guests to create a positive "wait" experience by engaging in upbeat conversations
- o Answer common questions and concerns about he parks bag search procedures
- o Maintain a safe and clean work area

## **Guest Experience Agent:**

- o Provide exceptional guest service by greeting guests and being knowledgeable on various ticket promotions both online and at the gate
- o Handling of all guests concerns including park information, compliments and complaints received via phone on in person
- o Ensuring guest concerns are handled in an efficient and timely matter with the primary focus of positive guest experiences
- o Represents the park with the utmost enthusiasm and pride while directly interacting with guests o a daily basis (all departments)
- o Use point of sale computers accurately and efficiently
- o Assist guest with scheduling reservations for ticketed shows and breakfasts within the park
- o Set up season pass holder ID badges
- Secure Lost & Found items in an organized manner
- o Maintain wardrobe and personal appearance standard as mentioned in our Appearance Policy
- o Willingness to learn multiple rolls within the Admissions Department and sister departments.
- o Maintain a safe and clean work area

## **Area Cleaner:**

- o Maintain bathroom cleanliness (this may include deep cleaning the restrooms at night or early morning)
- o Assist guests with park information and accurate directions to their next attraction
- o Walk through the park with a broom and butler to ensure pathways are clear of trash
- o Wipe down tables and benches
- o Empty trash cans to maintain freshness
- o Opportunity to be Mascots during shows
- o Theater Attendant

## **Ride Operator:**

- o Open and close designated ride attraction
- o Ensure guest areas are cleaned to the standard for positive guest experience
- o Engaging with guests to deliver memorable experiences
- o Being ready to assist other departments if needed
- o Operate rides with efficiency in mind to maximize a safe throughput
- o Watch out for guest safety at all times
- o Execute proper ride screening so all guests are safe on rides
- o Execute proper ride screening so all guests are safe on rides
- o Responding to guest questions about the ride or park rules and policieso Making announcements to riders on how to ride safely or what to expect during the ride
- o Observing operation of the ride to ensure that it is running properly and safely, reporting concerns to supervisors if needed

Maintain a safe and clean work area